

TRAVEL INSURANCE

Insurance Product Information Document

Company: AWP P&C S.A. Product: KLM Cancellation Product Integrated CY

AWP P&C SA has its registered office at 10 Premetis Str., Agios Dimitrios, Athens, Zip: 17 342 and operates in Greece as a legally established branch

This document does not substitute the required by the applicable law pre-contractual information, nor the insurance contract and its Terms and Conditions.

What is this type of insurance?

Cancellation Insurance



What is insured ?

- √ Up to 5.000 € for Travel Cancellation as a Consequence of Death of the Insured
- √ Up to 5.000 € for Travel Cancellation as a Consequence of Death of a Member of the Family of the Insured
- √ Up to 5.000 € for temporary or permanent disability of the Insured
- √ Up to 5.000 € for temporary or permanent disability of a Member of the Family of the Insured
- √ Up to 5.000 € for Change of Date of the Journey made by the Company in which the Insured is working
- √ Up to 5.000 € for Theft of Travel Documents
- √ All Expenses for Issuing a New Ticket for Loss of Scheduled Flight



What is not insured ?

- X Purchase of Insurance after Check-In
- X Pre-existing Incidents, Illness, Accidents
- X Natural Disasters, War, Terrorism



Are there any restrictions on cover ?

- ! Coverage only for Trips made by KLM
- ! The insurer is exempt from the obligation to insure, if the event of the insured case is due to deceit or severe negligence
- ! Participation in hazardous activities, sports or competitions
- ! Manual labor



Where am I covered ?

- √ In Cyprus, prior to the beginning of the trip



What are my obligations ?

To avoid the policy's cancellation and the claim's refusal, the insured must:

- When taking out this policy
 - provide the insurer with relevant, true and complete information allowing the insurer to underwrite the policy;
 - pay the premium as detailed in the policy
- Once the policy is in effect
 - the insured must inform the insurer, within fourteen (14) days of any changes that arise and that may affect the cover
- In the event of a claim
 - the insured must contact the insurer to make the claim immediately after an event arises, in concordance with the terms and conditions and provide the insurer with all supporting documents enabling to process the claim
 - the insured must take reasonable care to prevent or reduce damage and follow the insurer's instructions



When and how do I pay ?

The insurance policy must be issued and the premium paid before the start of the trip

Payments can be made via credit/debit cards



When does the cover start and end ?

The Cancellation Cover is in effect from the issue date

The coverage is completed during check-in

For one way trips, the cover is valid for 24 hours



How do I cancel the contract ?

Within 14 days of the issue date of the policy as long as the trip has not begun and there is no intention of filing a claim.